

AGREEMENT TO OUR LEGAL TERMS

We are MYHAUZHELP (“Company,” “we,” “us” “our”), a company registered in Kenya

We operate the mobile application MYHAUZHELP (the “APP”), as well as any other related products and services that refer or link to these legal terms (the “Legal Terms”) (collectively, the “services”)

You can contact us by phone at +254729647102, email at info@myhauzhelp.co.ke, or by mail to 203, 00515, buruburu, Kenya.

These Legal Terms constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you”,) and MYHAUZHELP, concerning your access to and use of the service. You agree that by accessing the Service, you have read, understood, and agreed to be bound by all of these legal Terms. IF YOU DO NOT AGREE WITH ALL OF THESE LEGAL TERMS, THEN YOU ARE EXPRESSLY PROHIBITED FROM USING THE SERVICES AND YOU MUST DISCONTINUE USE IMMEDIATELY.

The Service are intended for users who are at least 18 years old. Persons under the age of 18 are not permitted to use or register for the services.

We recommend that you print a copy of these Legal Terms for your records.

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1 OUR SERVICES

The information provided when using the Service is not intended for distribution to or use by any person or entity in any jurisdiction or country where such distribution or use would be contrary to law regulation or which would subject us to any registration requirement within such jurisdiction or country. Accordingly, those person who choose to access the services from other locations do so on their own initiative and are solely responsible for compliance with local laws, if and to the extent local laws are applicable.

2 INTELLECTUAL PROPERTY RIGHTS

Our intellectual property

We are owner of the licensee of all intellectual property rights in our Services, including allsource code, databases, functionality, software, website designs, audio, video, text, photographs, and graphics in the services(collectively, the "Content"), as well as the trademarks, service marks, and logos contained therein (the "Marks") our content and marks are protected by copyright and trademark laws (and various other intellectual property right and unfair competition law) and treaties in the united states and around the world.

The content and Marks are provided in or through the service "AS IS" for your personal, non-commercial use only

Your use of our Services

Subject to your compliance with these Legal Terms, including the "PROHIBITED ACTIVITIES" section below, we grant you a non-exclusive, non-transferable, revocable license to:

- Access the services and
- Download or print a copy of any portion of the content to which you have properly gained access.

Society for your personal, non-commercial use.

Except as set out in this section or elsewhere in our legal terms, no part of the services and no content or marks may be copied, reproduced, aggregated, republished, uploaded, posted, publicity displayed, encoded, translated, transmitted, distributed,

sold, licensed, or otherwise exploited for any commercial purpose whatsoever, without our express prior written permission.

If you wish to make any use of the service, content, or marks other than as set out in this section or elsewhere in our legal terms, please address your request to: myhauzhelp@gmail.com. If we grant you the permission to post, reproduce, or publicly display any part of our service or content, you must identify us as the owner or licensor of the service, content, or marks and ensure that any copyright or proprietary notice appears or is visible on posting, reproduction, or displaying our content.

A breach of these intellectual property rights will constitute a material breach of our legal terms and your right to use our services will terminate immediately.

Your submissions

Please review this section and the "PROHIBITED ACTIVITIES" section carefully prior to using our service to understand the (a) rights you are given and (b) obligations you have when you post or upload any content through the services.

Submissions: By directly sending us any question, comment, suggestion, idea, feedback, or other information about the services ("submissions"), you agree to assign to us all intellectual property rights in such submission.

Submissions: By directly sending us any question, comment, suggestion, idea, feedback, or other information about the service (submission), you agree to assign to us all intellectual property rights in such submission. You agree that we shall own this submission and be entitled to its unrestricted use and dissemination for any lawful purpose, commercial or otherwise, without acknowledgment or compensation to you.

You are responsible for what you post or upload: by sending us submissions through any part of the services you:

- Confirm that you have read and agreed with our "PROHIBITED ACTIVITIES" and will not post, send, publish, upload, or transmit through the service any submission that is illegal, harassing, hateful, defamatory, obscene, bullying, abusive, discriminatory, threatening to any person or group, sexually explicit, false, inaccurate, deceitful, or misleading;
- To the extent permissible by applicable law, waive any and all moral rights to any such submission;

- Warrant that any such submission are original to you or that you have the necessary rights and licenses to submit such submissions and that you have full authority to grant us the above mentioned rights in relation to your submissions:
and
- Warrant and represent that your submissions do not constitute confidential information

You are solely responsible for your submissions and you expressly agree to reimburse us for any and all losses that we may suffer because of your breach of (a) this section, (b) any third party's intellectual property rights, or (c) applicable law

3 USER REPRESENTATIONS

By using the service, you represent and warrant that: (1) all registration information you submit will be true, accurate, current, and complete;(2) you will maintain the accuracy of such information and promptly update such registration information as necessary; (3) you have the legal capacity and you agree to comply with these legal terms; (4) you are not a minor in the jurisdiction in which you reside; (5) you will not access the service through automated or non- human means, whether through a bot, script or otherwise; (6) you will use the service for any illegal or unauthorized purpose; and (7) your of the services will not violate any applicable law or regulation

If you provide any information that is untrue, inaccurate, not current, or incomplete, we have the right to suspend or terminate your account and refuse any and current or future use of the service (or any portion thereof)

4 USER REGISTRATIONS

You may be required to use the service. You agree to keep your password confidential and will be responsible for all use of your account and password. We reserve the right to remove, reclaim, or change a username you select if we determine, in our sole discretion, that such username is inappropriate, obscene, or otherwise objectionable.

5 PURCHASES AND PAYMENT

We agree the following forms of payment;

You agree to provide current, complete, and accurate purchase and accounting information for all purchases made via the services. You further agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we can complete your transaction and contact you as needed. Sales tax will be added to the price of purchases as deemed required by us. We may change prices at any time. All payments shall be in KES.

You agree to pay all changes at the prices then in effect for your purchases and any applicable shipping fees, and you authorize us to change your chosen payment provider for any such amounts upon placing your order. We reserve the right to correct any errors or mistakes in pricing, even if we have already requested or received payment.

We receive the right to refuse any order placed through the service. We may in our sole discretion, limit or cancel quantities purchased per person, pre household, or pre order. These restrictions may include orders placed by or under the same customer account, the same payment method, and/or order placed that in our sole judgment, appear to be placed by dealers' resellers, or distributors

6 POLICIES

All sales are final and no refund will be issued.

7 PROHIBITED ACTIVITIES

You may not access or use the service for any purpose other than that for which we make the services available. The service may not be used in connection with any commercial endeavors except those that are specifically endorsed or approved by us.

As a user of the Services, you agree not to:

- Systematically retrieve data or other content from the Service to create or compile, directly or indirectly, a collection, compilation, database, or directory without written permission from us.

- Trick, disable, or mislead us and other users, especially in any attempt to learn sensitive account information such as user passwords.
- Circumvent, disable, or otherwise interfere with security related features of the service, including features that prevent or restrict the use or copying of any content or enforce limitations on the use of the service and/or the content contained therein.
- Disparage, tamish, or otherwise harm, in our opinion, us and for the service.
- Use any information obtained from the service in order to harass, abuse, or harm another person.
- Make improper use of our support service or submit failed report of abuse or misconduct.
- Use the service in a manner inconsistent with any applicable laws or regulations.
- Engage in unauthorized framing of or linking to the service.
- Upload or transmit (or attempt to upload or to transmit) viruses, Trojan horses, or other material, including excessive use of capital letters and spamming (continuous posting of repetitive text), that interferes with any party's uninterrupted use and enjoyment of the service or modifying, impairs, disrupts, alters, or interference with the use, features, functions, operation, or maintenance or the service.
- Engage in any automated use of the system, such as using scripts to send comments or messages, or using any data mining, robots, or similar data gathering and extraction tools
- Delete the copyright or other property right notice from any content.
- Attempt to impersonate another user or person or use the username of another user.
- Upload or transmit (or attempt to upload or to transmit) any material that act as a passive or active information collection or transmission mechanism, including without limitation, clear graphics interchange formats ("gifs"). 1x1 pixels, web bugs. Cookies, or other similar devices (sometimes referred to as "spyware" or "passive collection mechanisms" or "pcms")
- Interfere with, disrupt, or create an undue burden on the services or the networks or services connected to the services.
- Harass, annoy, intimidate, or threaten any of our employees or agents engaged in providing any portion of the service to you.

- Attempt to bypass any measures of services designed to prevent or restrict access to the services, or any portion of the services.
- Copy or adapt the services' software, including but not limited to flash, php, html, JavaScript, or other code.
- Sell the otherwise transfer your profile.
- Use the services to advertise or offer to sell goods and services.
- Labor trafficking.
- Use of photos uploaded or information provided other than on the app.

8 USER GENERATED CONTRIBUTIONS

The Service does not offer users to submit or post content.

9 CONTRIBUTION LICENSE

You and services agree that we may access, store, process, and use any information and personal data that you provide and your choices (including settings)

By submitting suggestion or other feedback regarding the services. You agree that we can use and share such feedback for any purpose without compensation to you.

10 GUIDELINES FOR REVIEWS

We may provide you areas on the services to leave reviews or ratings. When posting a review. You must comply with the following criteria: (1) you should have firsthand experience with the person/entity being reviewed; (2) your reviews should not contain offensive profanity, or abusive, racist, offensive, or hateful language; (3) your reviews should not contain discriminatory references based on religion, race gender, national origin, age, marital status, sexual orientation, or disability; (4) your review should not contain references to illegal activity;(5) you should not be affiliated with competitors if posting negative reviews;(6) you should not make any conclusions as to the legality of conduct; (7) you may not post any false or misleading statement; and (8) you may not organize a campaign encouraging other to post reviews, whether positive or negative.

We may accept reject, or remove reviews in our sole discretion. We absolutely no obligation to screen reviews are not endorsed by us, and do not necessarily represent our opinions or the views of any of our affiliates or partners, we do not assume liability

for any review or for any claims, liability's, or losses resulting from any review. By posting a review, you hereby grant to us a perpetual, non-exclusive, worldwide, royalty-free, fully paid, assignable, and sub licensable right and license to reproduce, modify, transmit by any means, display, perform, and/or distribute all content relating to review.

11 MOBILE APPLICATION LINCENSE

Use License

If you access the service via the app. Then we grant you a revocable non-exclusive, non-transferrable, limited rights to install and use the app on wireless electronic devices owned or controlled by you, and to access and use the app on such devices strictly in accordance with the terms and condition of this mobile application license contained in these legal terms. You shall not: (1) expect as permitted by applicable law, decompile, reverse engineer, disassemble, attempt to derive the source code of, or decrypt the app;(2) make any modification, adaption, improvement, enhancement, translation or derivative work from the app (3) violate any applicable law, the app distributor will have no other warranty obligation whatsoever with respect to the app; (4) you represent and warrant that (i) you are not located in a country that is subjected to a Kenya government embargo, or that has been designated by the Kenya government as a "terrorist supporting" country and (ii) you are not listed on any Kenya government list of prohibited or restricted parties; 95) you must comply with applicable third-party terms of agreement when using the App, e.g., if you have a Vole application, then you must not be in violation of their wireless data service agreement when using the App; and (6) you acknowledge and agree that the App Distributors are third-party beneficiaries of the terms and condition in this mobile application license contained in these Legal Terms, and that each App Distributor will have the right (and will be deemed to have accepted the right) to enforce the terms and conditions in this mobile application license contained in these legal terms against you as a third-party beneficiary thereof.

12 ADVERTISER

We allow advertisers to display their advertisements and other information in certain areas of the Services, such as sidebar advertisement or banner advertisements. We

simply provide the space to place such advertisements, and we have no other relationship with advertisers.

13 SERVICES MANAGEMENT

We reserve that right, but not the obligation, to (1) monitor the service for violations of these Legal Terms; (2) take appropriate legal action against anyone who, in our sole discretion, violates the law or these legal terms, including without limitation, reporting such user to law, enforcement authorities; (3) in our sole discretion and without limitation, refuse, restrict access to, limit the availability of, or disable (to the extent technologically feasible) any of your contributions or any portion thereof, (4) in our sole discretion and without limitation, notice or liability, to remove from the Service or otherwise disable all files and content that are excessive in size or are in any way burdensome to our system; and(5) otherwise manage the service in a manner designed to protect our rights and property and to facilitate the proper functioning of the services.

14 PRIVACY POLICY

We care about data privacy and security. By using the service, you agree to be bound by our privacy policy posted on our services, which is incorporated into these legal terms. Please be advised the service are hosted in Kenya. If you access the services from any other region of the world with laws or other requirements governing personal data collection, use, or disclosure that differ from applicable law in Kenya, then through your continued use of the services, you are transferring your data to Kenya, and you expressly consent to have your data transferred to and processed in Kenya.

15 TERM AND TERMINATION

These legal terms shall remain in full force and effect while you use the services. WITHOUT LIMITING ANY OTHER PROVISION OF THESE LEGAL TERMS, WE RESERVE THE RIGHT TO, IN OUR SOLE DISCRETION AND WITHOUT NOTICE OR LIABILITY, DENY ACCESS TO AND USE OF THE SERVICES(INCLUDING BLOCKING CERTAIN IP ADDRESSES), TO ANY PERSON FOR ANY REASON OR FOR NO REASON, INCLUDING WITHOUT LIMITATION FOR BREACH OF ANY REPRESENTATION, WARRANTY, OR REGULATION WE MAY TERMINATE YOUR USE OR PARTICIPATION IN THE SERVICE OR DELETE YOUR ACCOUNT AND ANY CONTENT OR INFORMATION THAT YOU POSTED AT ANY

TIME, WITHOUT WARNING, IN OUR SOLE DISCRETION. If we terminate or suspend your account for any reason, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party. In addition to terminating or suspending your account, we reserve the right to take appropriate legal action, including without limitation pursuing civil, criminal, and injunctive redress.

16 MODIFICATION AND INTERRUPTIONS

We reserve the right to change, modify, or remove the contents of the service at any time or for any reason at our sole discretion without notice. However, we have no obligation to update any information on our services. We also reserve the right to modify or discontinue all or part of the services without notice at any time. We will not be liable to you or any third party for any modification, price change, suspension, or discontinuance of the the services.

We cannot guarantee the services will be available at all times. We may experience hardware, software, or other problems or need to perform maintenance related to the services, resulting in interruptions, delays, or errors. We reserve the right to change, revise, update, suspend, discontinue, or otherwise modify the service at any time or for any reasons without notice to you. You agree that we have no liability whatsoever for any loss, damage, or inconvenience of caused by your inability to access or use the service during any downtime or discontinuance of the services. Nothing in these legal terms will be construed to obligation us to maintain and support the service or to supply any corrections, updates, or releases in connection therewith.

17 GOVERNING

These legal terms shall be governed by and defined following the laws of Kenya. MYHAUZHELP and yourself irrevocably consent that the courts of Kenya shall have jurisdiction to resolve any dispute which may arise in connection with these legal terms.

18 DISPUTE RESOLUTION

To expedite resolution and control the cost of any dispute, controversy, or claim related to these legal terms (each a "Dispute" and collectively, the "Disputes") brought by either you or us individually, a "party" and collectively, the "parties"), the parties agree to first attempt to negotiate any Dispute (except those Disputes expressly provided

below) informality for at least seven (7) days before initiating arbitration. Such information negotiations commence upon written notice from one party to the other party.

Binding Arbitration

Any dispute arising out of or in connection with these legal terms, including any question regarding its existence, validity, or term national commercial arbitration court under the Kenyan arbitration chamber), with, as a result of referring to it, is considered as the part of this clause. The number of arbitrators shall be two(2) The seat, or legal place, or arbitration shall be Nairobi, Kenya; the language of the proceedings shall be English. The governing law of these legal terms shall be substantive law of Kenya

Restrictions

The parties agree that any arbitration shall be limited to the dispute between the parties INDIVIDUALLY. To the full extent permitted by law,(a) no arbitration shall be joined with any other proceeding; (b) there is no right or authority for any Dispute to be arbitrated on a class-action basis or to utilize class action procedures; and(c) there is no right or authority for any Dispute to be brought in a purported representation capacity on behalf of the general public or any other person

Exceptions to informal Negotiations and Arbitration

The parties agree that the following disputes are not subject to the above provision concerning information negotiations binding arbitration (a) any disputes seeking to enforce or protect or concerning the validity of, any of the intellectual property right of a party, (b) any dispute related to, or arising from, allegations of theft, piracy, invasion of privacy, or unauthorized use; and(c) any claim for injunctive relief. If this provision is found to be illegal or unenforceable, then neither party will elect to arbitration any Dispute falling within that portion of this provision found to be illegal or unenforceable and such dispute shall be decided by a court of competent jurisdiction within the court listed for jurisdiction above and the parties agree to submit to the personal jurisdiction of that court.

19 CORRECTIONS

There may be information on the services that contains typographical errors, inaccuracies, or omissions, including descriptions, pricing, availability, and various other information. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update the information on the services at any time, without prior notice.

20 DISCLAIMER

THE SERVICES ARE PROVIDED ON AN AS-IS/AS-AVAILABLE BASIS. YOU AGREE THAT YOUR USE OF THE SERVICES WILL BE AT YOUR SOLE RISK. TO THE FULLEST EXTENT PERMITTED BY LAW, WE DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, IN CONNECTION WITH THE SERVICES AND YOUR USE THEREOF, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. WE MAKE NO WARRANTIES OR REPRESENTATIONS ABOUT THE ACCURACY OR COMPLETENESS OF THE SERVICES, CONTENT OR THE CONTENT OF ANY WEBSITES OR MOBILE APPLICATION LINKED TO THE SERVICE AND WE WILL ASSUME NO LIABILITY OR RESPONSIBILITY FOR ANY (1) ERRORS, MISTAKES, OR INACCURACIES OF CONTENT AND MATERIALS, (2) PERSONAL INJURY OR PROPERTY DAMAGE, OF ANY NATURE WHATSOEVER, RESULTING FROM YOUR ACCESS TO AND USE OF THE SERVICES, (3) ANY UNAUTHORIZED ACCESS TO OR USE OF OUR SECURE SERVICES AND/OR ANY AND ALL PERSONAL INFORMATION AND/OR FINANCIAL INFORMATION STORED THEREIN, (4) ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SERVICES, (5) ANY BUGS, VIRUSES, TROJAN HORSES, OR THE LIKE WHICH MAY BE TRANSMITTED TO OUR THROUGH THE SERVICES BY ANY THIRD PARTY, AND/OR (6) ANY ERRORS OR OMISSIONS IN ANY CONTENT BY MATERIALS OR FOR ANY LOSS OR DAMAGE OF ANY KIND INCURRED AS A RESULT OF THE USE OF ANY CONTENT POSTED, TRANSMITTED, OR OTHERWISE MADE AVAILABLE VIA THE SERVICE. WE DO NOT WARRANT, ENDORSE, GUARANTEE, OR ASSUME RESPONSIBILITY FOR ANY PRODUCT OR SERVICE ADVERTISED OR OFFERED BY A THIRD PARTY THROUGH THE SERVICES, ANY HYPERLINKED WEBSITE, OR ANY WEBSITE OR MOBILE APPLICATION FEATURED IN ANY BANNER OR OTHER ADVERTISING, AND WE WILL NOT BE A PART TO OR IN ANY WAY BE RESPONSIBLE FOR MONITORING ANY TRANSACTION BETWEEN YOU AND ANY THIRD-PARTY PROVIDERS OF PRODUCTS OR SERVICES. AS WITH THE PURCHASE OF A PRODUCT OR SERVICE THROUGH ANY MEDIUM OR IN ANY ENVIRONMENT, YOU SHOULD USE YOUR BEST JUDGMENT AND EXERCISE CAUTION WHERE APPROPRIATE.

21 LIMITATIONS OF LIABILITY

IN NO EVENT WILL WE OR OUR DIRECTORS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES, INCLUDING LOST PROFIT, THEFT BY CONTRACTED HOUSEMANAGERS, LOST REVENUE, LOSS OF DATA OR OTHER DAMAGE ARISING FROM YOUR USE OF THE SERVICES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED HEREIN, OUR LIABILITY TO YOU FOR ANY CAUSE WHATSOEVER AND REGARDLESS OF THE FORM OF THE ACTION, WILL AT TIMES BE LIMITED TO THE AMOUNT PAID IF ANY, BY YOU TO US DURING THE SIX (6) MONTH PERIOD TO ANY CAUSE OF ACTION ARISING, CERTAIN US STATE LAWS AND INTERNATIONAL LAWS DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR THE EXCLUSION OR LIMITATION OF CERTAIN DAMAGES. IF THESE LAWS APPLY TO YOU, SOME OR ALL OF THE ABOVE DISCLAIMERS OR LIMITATIONS MAY NOT APPLY TO YOU, AND YOU MAY HAVE ADDITIONAL RIGHTS.

22 INDEMNIFICATION

You agree to defend, indemnify, and hold us harmless, including our subsidiaries, affiliates, and all of our respective officers, agents, partners, and employees, from and against any loss, damage, liability, claim, or demand, including reasonable attorneys' fees and expenses, made by any third party due to or arising out of: (1) use of the service; (2) breach of these legal terms; (3) any breach of your representations and warranties set forth in these legal terms; (4) your violation of the rights of a third party, including but not limited to intellectual property rights; (5) any other harmful act toward any other user of the services with whom you connected via the services.

23 USER DATA

We will maintain certain data that you transmit to the services for the purpose of managing the performance of the service, as well as data relating to your use of the services. Although we perform regular routine backups of data, you are solely responsible for all data that you transmit or that relates to any activity you have undertaken using the services.

24 ELECTRONIC COMMUNICATIONS, TRANSACTIONS, AND SIGNATURES

Visiting the services, sending us emails, and completing online forms constitute electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communication we provide to you electronically, via email and on the service, satisfy any legal requirements that such communication be in writing. YOU HEREBY AGREE TO THE USE OF ELECTRONIC SIGNATURES, CONTRACTS, ORDERS, AND OTHER RECORDS, AND TO ELECTRONIC DELIVERY OF NOTICES POLICIES, AND RECORDS OF TRANSACTION INITIATED OR COMPLETED BY US OR VIA THE SERVICES.

25 MISCELLANEOUS

These legal terms and any policies or operation rules posted by us on the services or in respect to the services constitute the entire agreement and understanding between you and us our failure to exercise or enforce any right or provision of these legal these shall not operation as a waiver of such right or provision of their legal terms shall not operate as a waiver of such right or provision. These legal terms operation to the fullest extent permissible by law. We may assign any or all of our rights and obligation to our failure to exercise or enforce any right or provision of these legal terms shall not waiver of such rights or provision.

26 CONTACTS

In order to resolve a complaint regarding the services or to receive further information use for the services, please contact us at:

MYHAUZHELP

203,00515

Buruburu, kenya

Phone number: +254729647102

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